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University Advancement



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University Advancement



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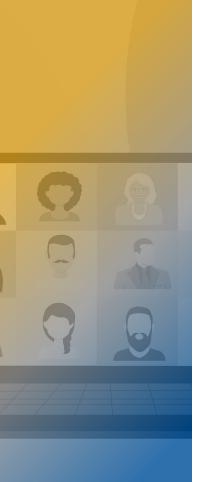
**Event Planner**University Advancement



#### **Brian Cheung Dooley**

Strategic Communications
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Coordinator

Connie L. Lurie College of Education



#### **Upcoming Trainings**



Event and Production Planning for Zoom

Friday, January 22 12-1 PM



Zoom Skills and Features

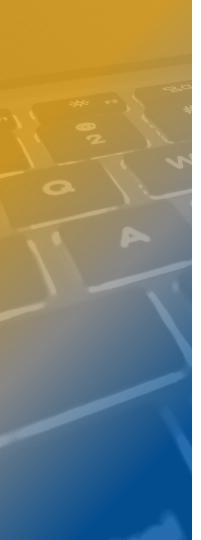
Friday, January 29 12-1 PM



Google Slides for Virtual Events

Friday, February 5 12-1 PM

Registration links will be posted in the Communicators Network chat.



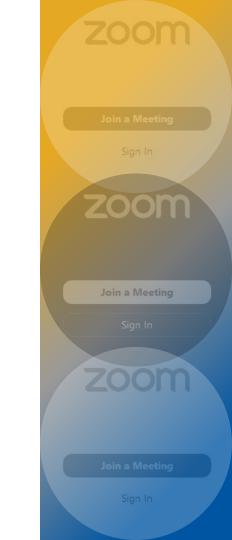
#### Housekeeping

- 15 minute presentation
- 5 minutes for Q+A
- Please submit questions in the meeting chat

### Introduction

#### Why Zoom

- We have it!
- Minimal equipment needed
- Attendees and presenters are familiar with it
- IT supported
- Multiple hosts/connections
- Registration and reminder emails (for simple events)
- Captioning
- Livestream and recording options
- Sets a different expectation for attendees
- Bring in guests of any level from anywhere!
- "Human" touch





Me: This show is boring.

Boss: Again, this is a Zoom conference.

# Events are a communications and storytelling platform!

## Let's get to the tips!



# Treat Your Virtual Event as if it Were a Live Event!

- The screen is your stage
- What's the purpose/focus of the event
  - Goals / learning outcome
  - Know/Feel/Do (facts/stories+design choices/call to action)
- Know your audience
  - New or returning, expert/layperson, internal/external
- Think of the whole experience
  - Registration, Confirmation, Preshow, Show, Post Show, Follow-up
- Meeting / Event / Special Event
  - More special=more production elements
- When in doubt:
  - Keep it generally simple, continuity is key...
     but pick a few key "wow" moments
  - Grow as you go

#### **Breakout Rooms or Break Apart?**

- Breakout rooms
  - For small group activities \*within\* a meeting session
  - New breakout features aren't working for all attendees
- Separate Zoom meetings or webinars
  - For conference style breakout sessions/sub events
  - Create an attendee guide pdf or email guide
  - Allows presenters and hosts to join sessions early to rehearse and get set up





#### Make it a Team Effort!

#### Common Roles

- Emcee(s)
- Stage manager(s)
- Chat/Q+A Moderator
- Spotlighters
- Additional spotters
- Breakout session hosts

Scale up or down depending on scope of event and comfort level of hosts

#### Day of Event "Flow"

Launch
Platform
Check Settings
(-45 to 60 min)

Practice +Troubleshoot Co-Hosts and Presenters (-45 to -15min)



Event Start
Welcome,
Agenda
Housekeeping



Show
Segments, Q+A,
\*Breaks\*

Event End + Post Show (+5-10min)



Debrief + Attendee Follow-up





#### Dress it Up!

- Event branding and theming
- Graphics are creating the room environment
- Continuity is key!
- Grow as you go
  - More special=more production elements
  - Keep it generally simple, but pick a few key "wow" moments
- Standard assets
  - Event logo/title (burn screen/buffer slide)
  - Segment and presenter title slides
  - Presentations
  - Virtual backgrounds, desktop backgrounds
  - Vamping content or standby slides
  - Preshow content and/or countdown
  - Registration headers and email graphics
- Video, music and animated elements
  - Subtle animations work better in Zoom motion overlays
  - Make sure to have proper licensing
  - SJSU Photoshelter, youtube.com/audiolibrary, pixabay.com, unsplash.com
- Make sure your presenters look and sound good...

Incorporate into a Google Slides or PPT for easier cues

#### **Looking and Sounding Good!**

- Place camera at eye level (or just above)
  - Don't cut off your head
  - Center yourself horizontally
  - Position your eyes ½ from the top of the frame vertically
- Place light in front of you not behind you
  - No lamp? Sit in front of a window
  - Avoid bright lights and windows behind you
- Mic check...
  - A basic wired earbuds with in-line mic is best (unless you have a fancier mic available)
  - Test your audio in your Zoom settings
- Minimize distractions and background noise
- Close extra windows, hide desktop icons and personal information when screen sharing



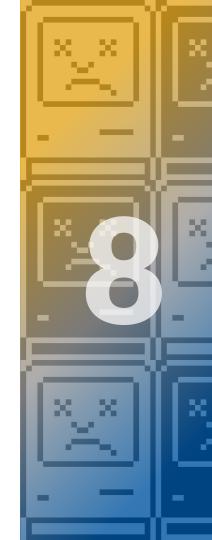


#### **Optimize Your Show Flow!**

- Keep your audience's attention and reduce clunkiness
- Create a "Run of Show" or add "Show Flow" into your agenda
  - Start time, duration, "what/who", tech notes
- Transitions are important
  - "Hand off, hand back"
- Script
  - At least for Emcee intro, housekeeping and segment transitions
- Rehearse
  - At a minimum "cue to cue" with your emcee and event team even if presenters are unavailable
- Pre record some content (even via Zoom)
  - Interviews or panel discussions
  - Live q+a
- Day of show timekeeping and reminders via panelist chat
- Program multiple events instead of overloading one event
- Create backup plans...

#### **Backup Plans**

- Multiple meeting hosts/co-hosts
  - o if one person loses internet, event and cloud recordings continue
- Backup emcee
- Backup equipment
  - o phone (re-join via smartphone or dial back in at a minimum)
- Backup slides/presentations/music/videos
  - o create a shared folder with your event team
  - we love Google Slides because the whole team has access to the most up to date presentation
  - o if ppt, share final file with your event team
  - o If video heavy, have 2 people run the presentation in sync
- Backup communication
  - Group text
  - Google chat
- Vamping plan
  - Move on and circle back
  - Emcee banter
  - Trivia or games
- Optimize wifi or use hard line
  - Turn off unused wifi devices
  - Close unused programs and browser tabs





#### **Security Considerations**

- Check all of your Zoom settings -<u>sjsu.zoom.us/profile/setting</u>
- Utilize the purpose/goals/outcomes of the event to inform your security parameters
- Be careful about sharing meeting info publicly on the web
- Webinar vs meeting
- Waiting room/practice mode
- Registration Zoom landing page, Google form, etc.
- Passcode
- Authentication?
  - Notify attendees to sign in to sjsu.zoom.us account in advance
- Lock meeting, removing attendees

#### **Our Favorite Zoom Features**

- Webinars
- Spotlight video
- Mute/unmute all
- Share screen/sound
  - o Optimize for full-screen video
- Breakout rooms
- Waiting rooms (meetings) / practice mode (webinars)
- Virtual backgrounds
- Live streaming from meetings
- Recording to cloud (all views)
- Polls

#### support.zoom.us





#### **Q+A** and Chat Engagement

- Prewrite messages, questions, URLS, etc. in a doc, email draft, etc. to be ready to copy/paste into the chat
- Utilize Zoom polls or other platforms like Jamboard, Google forms, Padlet, word cloud generators, etc. for anonymous or visual feedback
- Create one Google Drive folder, 1-pager, etc. to share handouts, event guides and pdfs
- Q+A Tips
  - Webinars Predetermine whether to use Q&A feature
  - Acknowledge, respond to questions
  - Don't use the "dismiss question" feature
  - Predetermine who will manage / moderate questions
  - Alternative option Request questions in advance during registration

#### **Gamification**

#### **Benefits**

- Enhances participation and engagement
- Adds variety to the program
- Rewards audience participation
- Fun elements
- Enhance branding and storytelling

#### Tips

- In Zoom ideas
  - Trivia, mad libs, word scrambles, crosswords (polls, annotations, chat)
- Outside platforms
  - o Bingobaker.com, Slido, Kahoot, MentiMeter, polleverywhere.com
- Prizes, drawings or bragging rights



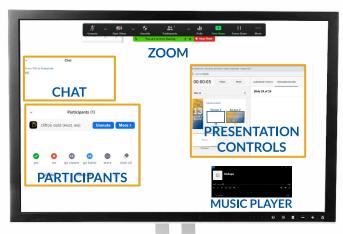
# **Bonus Tip!**



#### Use two screens!

- Use a TV if you don't have a second monitor
- Or, join as two participants from two devices

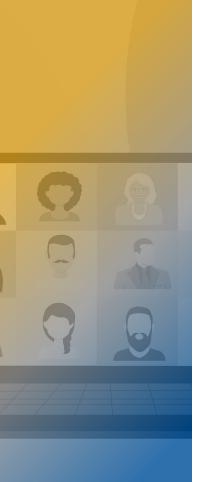
#### **Screen 1** Controls



#### Screen 2 Shared







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